

# IBC Monthly Grievance Totals

Period: 1/1/2013 To 1/31/2013

R = Resolved  
 P = Partially Resolved  
 D = Denied  
 X = Rejected

Category	Step I					Step II				
	Total	R	P	D	X	Total	R	P	D	X
01 Accounting	23	2	2	8		3			3	
02 Assignments	10	2		4		5			5	
03 Conditions	69	22	5	13	1	5			5	
04 Community Residential Programs	0					0				
05 Disciplinary	2	1				2			2	
06 Discrimination	0					0				
07 Due Process	18	3	1	9		2	1		1	
08 File	4		1	2		0				
09 Food	7	2		4		2			2	
10 Time Computation	0					0				
11 Grievances	3			2		0				
12 Health Care	46	4	2	21		0				
13 MSI	0					0				
14 Library	9	1	1	3		1			1	
15 Mail	1	1				5			5	
16 Parole Board	1					0				
17 Personnel	44	5	5	22		17			17	
18 Policy/Procedure	1			1		0				
19 Property	16	3	4	5		6			6	
20 Religion	1			1		0				
21 Security Classification	3					1			1	
22 Segregation	0					0				
23 Telephone Calls	3	1		1		0				
24 Transfers	1			1		0				
25 Visits	0					0				
26 Staff Corruption	0					0				
27 Non-Grievable Issues	24				23	7			7	
28 Grievance Rejections	47				46	16			16	
29 Programming	2					2			2	
<b>Totals:</b>	<b>335</b>	<b>47</b>	<b>21</b>	<b>97</b>	<b>70</b>	<b>74</b>	<b>1</b>	<b>0</b>	<b>73</b>	<b>0</b>

# IBC Monthly Grievance Totals

Period: 2/1/2013 To 2/28/2013

R = Resolved  
 P = Partially Resolved  
 D = Denied  
 X = Rejected

Category	Step I					Step II				
	Total	R	P	D	X	Total	R	P	D	X
01 Accounting	25	2	4	7		4			4	
02 Assignments	6	2	1			0				
03 Conditions	53	12	6	7		8			8	
04 Community Residential Programs	0					0				
05 Disciplinary	3			2		0				
06 Discrimination	0					0				
07 Due Process	12	1		4		4			4	
08 File	1					2			2	
09 Food	1			1		3			3	
10 Time Computation	0					0				
11 Grievances	1					0				
12 Health Care	24	4		8		8			8	
13 MSI	1					0				
14 Library	3					1			1	
15 Mail	4		1	2		0				
16 Parole Board	0					0				
17 Personnel	35	3	7	6		17			17	
18 Policy/Procedure	0					1			1	
19 Property	19	3	1	4		3			3	
20 Religion	0					1			1	
21 Security Classification	5	2		2		0				
22 Segregation	0					0				
23 Telephone Calls	2					0				
24 Transfers	0					1			1	
25 Visits	0					0				
26 Staff Corruption	0					0				
27 Non-Grievable Issues	11				11	1			1	
28 Grievance Rejections	36				30	15			14	1
29 Programming	2					0				
<b>Totals:</b>	<b>244</b>	<b>29</b>	<b>20</b>	<b>43</b>	<b>41</b>	<b>69</b>	<b>0</b>	<b>0</b>	<b>68</b>	<b>1</b>

# IBC Monthly Grievance Totals

Period: 3/1/2013 To 3/31/2013

R = Resolved  
 P = Partially Resolved  
 D = Denied  
 X = Rejected

Category	Step I					Step II				
	Total	R	P	D	X	Total	R	P	D	X
01 Accounting	31	8	7	10		2			2	
02 Assignments	9	2		4		1			1	
03 Conditions	72	24	8	18		10			9	1
04 Community Residential Programs	0					0				
05 Disciplinary	5			2		0				
06 Discrimination	0					0				
07 Due Process	7			2		3			3	
08 File	1			1		0				
09 Food	2	2				1			1	
10 Time Computation	0					0				
11 Grievances	3	1				0				
12 Health Care	35	6	1	13		0				
13 MSI	0					0				
14 Library	8	1		2		0				
15 Mail	7	1		3		1			1	
16 Parole Board	1					1			1	
17 Personnel	40	6	4	14		12	1		8	3
18 Policy/Procedure	0					0				
19 Property	23	3	5	7		3			3	
20 Religion	0					0				
21 Security Classification	5			3		3			3	
22 Segregation	0					0				
23 Telephone Calls	1		1			0				
24 Transfers	1	1				0				
25 Visits	0					0				
26 Staff Corruption	0					0				
27 Non-Grievable Issues	26				26	9	1		2	6
28 Grievance Rejections	57			1	54	5				5
29 Programming	2	1	1			0				
<b>Totals:</b>	<b>336</b>	<b>56</b>	<b>27</b>	<b>80</b>	<b>80</b>	<b>51</b>	<b>2</b>	<b>0</b>	<b>34</b>	<b>15</b>

# IBC Monthly Grievance Totals

Period: 4/1/2013 To 4/30/2013

R = Resolved  
 P = Partially Resolved  
 D = Denied  
 X = Rejected

Category	Step I					Step II				
	Total	R	P	D	X	Total	R	P	D	X
01 Accounting	23	5	4	5		9			8	1
02 Assignments	10	2		2		3			3	
03 Conditions	75	30	5	18		17			17	
04 Community Residential Programs	0					0				
05 Disciplinary	0					2			2	
06 Discrimination	0					0				
07 Due Process	14	3	1	3		4			4	
08 File	2	1		1		0				
09 Food	9	3		2		2			2	
10 Time Computation	0					0				
11 Grievances	1			1		1			1	
12 Health Care	43	4	2	13		3			3	
13 MSI	0					0				
14 Library	8		2	2		3			3	
15 Mail	4			2		1			1	
16 Parole Board	0					0				
17 Personnel	35	3	4	13		15			14	1
18 Policy/Procedure	0					0				
19 Property	29	5	1	11		6			5	1
20 Religion	3		1			0				
21 Security Classification	4			4		2			1	1
22 Segregation	4			4		1			1	
23 Telephone Calls	1	1				0				
24 Transfers	1	1				0				
25 Visits	2			1		0				
26 Staff Corruption	0					0				
27 Non-Grievable Issues	22				21	7			3	4
28 Grievance Rejections	78	1			75	21	1		10	10
29 Programming	3		1	1		0				
<b>Totals:</b>	<b>371</b>	<b>59</b>	<b>21</b>	<b>83</b>	<b>96</b>	<b>97</b>	<b>1</b>	<b>0</b>	<b>78</b>	<b>18</b>

# IBC Monthly Grievance Totals

Period: 5/1/2013 To 5/31/2013

R = Resolved  
 P = Partially Resolved  
 D = Denied  
 X = Rejected

Category	Step I					Step II				
	Total	R	P	D	X	Total	R	P	D	X
01 Accounting	16	1	1	5		1			1	
02 Assignments	4	1		2		2			2	
03 Conditions	57	16	2	10		14			14	
04 Community Residential Programs	0					0				
05 Disciplinary	1					0				
06 Discrimination	0					0				
07 Due Process	5	1		1		4			4	
08 File	4			1	1	2			2	
09 Food	12	2		10		3			3	
10 Time Computation	0					0				
11 Grievances	2			2		2			2	
12 Health Care	23	3	2	6		0				
13 MSI	1					0				
14 Library	3		1			4		1	3	
15 Mail	6		1	2		3			3	
16 Parole Board	0					0				
17 Personnel	32	6	3	10		14			14	
18 Policy/Procedure	0					0				
19 Property	17	5	1	6		11			10	1
20 Religion	1					1			1	
21 Security Classification	5	1		1		2			2	
22 Segregation	3			3		4			4	
23 Telephone Calls	1	1				0				
24 Transfers	2			1		0				
25 Visits	2			2		0				
26 Staff Corruption	0					0				
27 Non-Grievable Issues	9				7	8			8	
28 Grievance Rejections	35	1			32	28			28	
29 Programming	1			1		0				
<b>Totals:</b>	<b>242</b>	<b>38</b>	<b>11</b>	<b>63</b>	<b>40</b>	<b>103</b>	<b>0</b>	<b>1</b>	<b>101</b>	<b>1</b>

# IBC Monthly Grievance Totals

Period: 6/1/2013 To 6/30/2013

R = Resolved  
 P = Partially Resolved  
 D = Denied  
 X = Rejected

Category	Step I					Step II				
	Total	R	P	D	X	Total	R	P	D	X
01 Accounting	14	2	4	3		2			2	
02 Assignments	14	3	1	3		1			1	
03 Conditions	76	32	7	16		6			6	
04 Community Residential Programs	0					0				
05 Disciplinary	4			2		1			1	
06 Discrimination	0					0				
07 Due Process	11	1	1	1		1			1	
08 File	3			2		0				
09 Food	6	2		2	1	2			2	
10 Time Computation	0					0				
11 Grievances	4			3		1			1	
12 Health Care	42	3	1	20		0				
13 MSI	1					0				
14 Library	8	2	2			0				
15 Mail	3			2		1			1	
16 Parole Board	0					0				
17 Personnel	55	8	3	18		16			16	
18 Policy/Procedure	0					0				
19 Property	20	2	1	11		9			9	
20 Religion	0					1			1	
21 Security Classification	6	1		2		3			3	
22 Segregation	4	1		3		2			2	
23 Telephone Calls	0					0				
24 Transfers	0					0				
25 Visits	4	4				0				
26 Staff Corruption	0					0				
27 Non-Grievable Issues	11				11	2			2	
28 Grievance Rejections	81				77	19			19	
29 Programming	2	1		1		0				
<b>Totals:</b>	<b>369</b>	<b>62</b>	<b>20</b>	<b>89</b>	<b>89</b>	<b>67</b>	<b>0</b>	<b>0</b>	<b>67</b>	<b>0</b>

# IBC Monthly Grievance Totals

Period: 7/1/2013 To 7/31/2013

R = Resolved  
 P = Partially Resolved  
 D = Denied  
 X = Rejected

Category	Step I					Step II				
	Total	R	P	D	X	Total	R	P	D	X
01 Accounting	23	2	6	6		3			3	
02 Assignments	10	3				4			4	
03 Conditions	58	22	2	9		12			12	
04 Community Residential Programs	0					0				
05 Disciplinary	1	1				0				
06 Discrimination	0					0				
07 Due Process	8	1	1	4		2			2	
08 File	2	1				2			2	
09 Food	3			1		1			1	
10 Time Computation	0					0				
11 Grievances	1	1				0				
12 Health Care	36	4	3	7		1			1	
13 MSI	0					0				
14 Library	7					0				
15 Mail	5	1	2	2		1			1	
16 Parole Board	0					0				
17 Personnel	34	2	2	15		15			15	
18 Policy/Procedure	0					0				
19 Property	16	3		6		2			2	
20 Religion	1			1		0				
21 Security Classification	8		4	4		2			2	
22 Segregation	1					2			2	
23 Telephone Calls	1	1				0				
24 Transfers	0					0				
25 Visits	0					0				
26 Staff Corruption	0					0				
27 Non-Grievable Issues	29				28	2			2	
28 Grievance Rejections	55				53	14			14	
29 Programming	1			1		0				
<b>Totals:</b>	<b>300</b>	<b>42</b>	<b>20</b>	<b>56</b>	<b>81</b>	<b>63</b>	<b>0</b>	<b>0</b>	<b>63</b>	<b>0</b>

# IBC Monthly Grievance Totals

Period: 8/1/2013 To 8/31/2013

R = Resolved  
 P = Partially Resolved  
 D = Denied  
 X = Rejected

Category	Step I					Step II				
	Total	R	P	D	X	Total	R	P	D	X
01 Accounting	16	1	3	9		0				
02 Assignments	3	1				0				
03 Conditions	59	6	5	25		9			9	
04 Community Residential Programs	0					0				
05 Disciplinary	1					0				
06 Discrimination	0					0				
07 Due Process	7	1		1	1	5			5	
08 File	2			2		0				
09 Food	1			1		3			3	
10 Time Computation	1					0				
11 Grievances	2					0				
12 Health Care	24	1		5		0				
13 MSI	1					0				
14 Library	5		1	2		3			3	
15 Mail	9	1		6		1			1	
16 Parole Board	2			1		0				
17 Personnel	49	7	2	20	1	11			11	
18 Policy/Procedure	0					0				
19 Property	24	6	2	8		2			2	
20 Religion	1			1		1			1	
21 Security Classification	8	1		3		3			3	
22 Segregation	0					1			1	
23 Telephone Calls	4	1		2		1			1	
24 Transfers	0					0				
25 Visits	2					0				
26 Staff Corruption	0					0				
27 Non-Grievable Issues	16				14	10			10	
28 Grievance Rejections	65				54	23			23	
29 Programming	2			2		0				
<b>Totals:</b>	<b>304</b>	<b>26</b>	<b>13</b>	<b>88</b>	<b>70</b>	<b>73</b>	<b>0</b>	<b>0</b>	<b>73</b>	<b>0</b>



# IBC Monthly Grievance Totals

Period: 9/1/2013 To 9/30/2013

R = Resolved  
 P = Partially Resolved  
 D = Denied  
 X = Rejected

Category	Step I					Step II				
	Total	R	P	D	X	Total	R	P	D	X
01 Accounting	18		3	9		1			1	
02 Assignments	12	4	1	3		1			1	
03 Conditions	68	9	14	21		6			6	
04 Community Residential Programs	0					0				
05 Disciplinary	2			1		0				
06 Discrimination	0					0				
07 Due Process	8			2		1			1	
08 File	1					1			1	
09 Food	1			1		0				
10 Time Computation	1					0				
11 Grievances	0					0				
12 Health Care	37	2	1	8		0				
13 MSI	0					0				
14 Library	10	2	2			1			1	
15 Mail	4	1		1		2			2	
16 Parole Board	1			1		0				
17 Personnel	47	7	5	21		12			12	
18 Policy/Procedure	0					0				
19 Property	25	3	1	10		2			2	
20 Religion	1					0				
21 Security Classification	6			3		3			3	
22 Segregation	1			1		1			1	
23 Telephone Calls	2			1		0				
24 Transfers	0					0				
25 Visits	1		1			0				
26 Staff Corruption	0					0				
27 Non-Grievable Issues	10				8	2			2	
28 Grievance Rejections	65				60	14			14	
29 Programming	3	1				1			1	
<b>Totals:</b>	<b>324</b>	<b>29</b>	<b>28</b>	<b>83</b>	<b>68</b>	<b>48</b>	<b>0</b>	<b>0</b>	<b>48</b>	<b>0</b>

# IBC Monthly Grievance Totals

Period: 10/1/2013 To 10/31/2013

R = Resolved  
 P = Partially Resolved  
 D = Denied  
 X = Rejected

Category	Step I					Step II				
	Total	R	P	D	X	Total	R	P	D	X
01 Accounting	15	2	2	6		1			1	
02 Assignments	9	5	1			4			4	
03 Conditions	56	10	16	14		9			9	
04 Community Residential Programs	0					0				
05 Disciplinary	0					0				
06 Discrimination	0					0				
07 Due Process	9	2		5		3			3	
08 File	1					0				
09 Food	0					0				
10 Time Computation	0					0				
11 Grievances	0					1			1	
12 Health Care	32	5		9		0				
13 MSI	0					0				
14 Library	11	1	1	2		0				
15 Mail	2	1		1		1			1	
16 Parole Board	0					0				
17 Personnel	39	3	6	12		5			5	
18 Policy/Procedure	0					0				
19 Property	14	2	2	4		4			4	
20 Religion	1					0				
21 Security Classification	14	2		7		4	1		3	
22 Segregation	1			1		0				
23 Telephone Calls	0					0				
24 Transfers	0					0				
25 Visits	1			1		3			3	
26 Staff Corruption	0					0				
27 Non-Grievable Issues	10				9	2			2	
28 Grievance Rejections	56				55	12			12	
29 Programming	0					0				
<b>Totals:</b>	<b>271</b>	<b>33</b>	<b>28</b>	<b>62</b>	<b>64</b>	<b>49</b>	<b>1</b>	<b>0</b>	<b>48</b>	<b>0</b>

# IBC Monthly Grievance Totals

Period: 11/1/2013 To 11/30/2013

R = Resolved  
 P = Partially Resolved  
 D = Denied  
 X = Rejected

Category	Step I					Step II				
	Total	R	P	D	X	Total	R	P	D	X
01 Accounting	20	5		3		2			2	
02 Assignments	12	1		2	1	2			2	
03 Conditions	55	11	16	7		8			8	
04 Community Residential Programs	0					0				
05 Disciplinary	2	1		1		1			1	
06 Discrimination	0					0				
07 Due Process	6	1		1		1			1	
08 File	0					0				
09 Food	4					0				
10 Time Computation	0					0				
11 Grievances	0					0				
12 Health Care	22	2	1	10		3			3	
13 MSI	0					0				
14 Library	6		1			3			3	
15 Mail	4		2	2		3			3	
16 Parole Board	0					0				
17 Personnel	52	13	3	19		14			14	
18 Policy/Procedure	0					0				
19 Property	10	3	3	1		2			2	
20 Religion	0					0				
21 Security Classification	3			2		0				
22 Segregation	1	1				0				
23 Telephone Calls	2			1		0				
24 Transfers	0					0				
25 Visits	1			1		0				
26 Staff Corruption	0					0				
27 Non-Grievable Issues	21				21	2			2	
28 Grievance Rejections	52				52	16			16	
29 Programming	2					0				
<b>Totals:</b>	<b>275</b>	<b>38</b>	<b>26</b>	<b>50</b>	<b>74</b>	<b>57</b>	<b>0</b>	<b>0</b>	<b>57</b>	<b>0</b>

# IBC Monthly Grievance Totals

Period: 12/1/2013 To 12/31/2013

R = Resolved  
 P = Partially Resolved  
 D = Denied  
 X = Rejected

Category	Step I					Step II				
	Total	R	P	D	X	Total	R	P	D	X
01 Accounting	18		4	3		2			2	
02 Assignments	8		1	1		5			5	
03 Conditions	44	8	17	5		7			7	
04 Community Residential Programs	0					0				
05 Disciplinary	3	1				0				
06 Discrimination	0					0				
07 Due Process	5	1		2		2			2	
08 File	1	1				0				
09 Food	4					0				
10 Time Computation	0					0				
11 Grievances	0					0				
12 Health Care	29	1		8		0				
13 MSI	0					0				
14 Library	5		1			1			1	
15 Mail	0					2			2	
16 Parole Board	0					0				
17 Personnel	38	7	7	11		10			10	
18 Policy/Procedure	0					0				
19 Property	15			7	1	1			1	
20 Religion	0					0				
21 Security Classification	4			1		4			4	
22 Segregation	0					0				
23 Telephone Calls	0					0				
24 Transfers	0					0				
25 Visits	2	1		1		0				
26 Staff Corruption	0					0				
27 Non-Grievable Issues	11				11	8			8	
28 Grievance Rejections	25			1	22	8			8	
29 Programming	2		1			1			1	
<b>Totals:</b>	<b>214</b>	<b>20</b>	<b>31</b>	<b>40</b>	<b>34</b>	<b>51</b>	<b>0</b>	<b>0</b>	<b>51</b>	<b>0</b>